Questions you should ask

• Does the hotel have appropriate procedures to address anticipated (reasonable) emergencies.
• What do I do in an earthquake?
• What level of care can be provided for injured guests?
• Does the hotel have a business continuity & resumption plan?
• How does the hotel communicate with the guests during an emergency?
• How can I share the above information with my guests?
Things you should see
Procedures we should have in place

• Business Continuity
• Building Emergencies
• Shelter-in-Place
• Evacuation
• First Aid
• DHS / NTAS Response
Best Practices

- Meeting Planner guide
- Security / Emergency procedures briefing by hotel representative
- Safety Tips from AH&LA
- Hotline