Celebrate!

LESSONS LEARNED FROM
THE WORLD'S MOST ADMIREDED ORGANIZATIONS

SCOTT FRIEDMAN, CSP
Too Sexy
What keeps CEOs up at night?

<table>
<thead>
<tr>
<th>Conference Board CEO</th>
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<tbody>
<tr>
<td>Rankings of Business Challenges</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>GLOBAL (N=776)</th>
<th>ASIA (N=259)</th>
<th>CHINA (N=156)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Innovation</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Human Capital</td>
<td>2</td>
<td>2</td>
<td>1</td>
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</tbody>
</table>
What is the one thing I can do as your manager to help create your work/life balance?
Celebrate!

LESSONS LEARNED FROM THE WORLD’S MOST ADMIRE\N ORGANIZATIONS

SCOTT FRIEDMAN, CSP
How much **CELEBRATION** would you like in your life?
How much **CELEBRATION** would you like in your life?
Most don’t celebrate because...
Change your lens,
change your language
change your life
Deadline vs Finish Line
Best of the Best

Friday, October 25, 13
Catch them doing something right!

Catch People
doing something right

Ken Blanchard
on empowerment

Celebrate!
Best of the Best
Inclusivity
“To build and sustain an environment where our associates are embraced and valued for who they are so that they reach their full potential, enabling Hyatt to provide authentic hospitality that is individual and engages each and every guest.”
GRATITUDE

A grateful feeling, emotion or attitude in acknowledgment of the life we have.
PLAY

Having fun, being humorous, being experimental in the present moment.
Include an element of the Unexpected.
Gratitude
What am I grateful for today?

Today I’m thankful for...
Post-it Party

Friday, October 25, 13
Innovative Appreciation

Four Seasons Hotels and Resorts

Celebrate!
BIRTHDAY DINNER
MR SCOTT FRIEDMAN

Happy Birthday!

Mellá Kuala Lumpur
The Level (Level 18)
23rd April 2011

SET MENU

Caesar Salad
Fresh Salmon Sashimi & Tuna Roll
with Wasabi, Kinoman Sauce & Mix Japanese Fries

Lobster Bisque with Asparagus, Shrimp

Pan-Fried Beef Fillet & Lobster Tail
Grilled Mediterranean Vegetables with Green Mango
Crinkles, Cut French Fries & Two Kind of Sauce

Hot Fudge Cake
with Vanilla Ice Cream & Hot Chocolate Sauce

Coffee & Tea

Celebrate!
Handwritten thank you notes never go out of style

Thank you for my gift

Max
It’s not happiness that makes us grateful, but gratefulness that makes us happy.

What if today, we were just grateful for everything?
Play
Play starts with a good sense of humor...
The highest form of humor is the ability to laugh at ourselves.
Learn to let loose a little... 😊

The health of any organization is in direct proportion to that organization's ability to laugh at themselves.
2 important questions
2 important questions

1. Have you decided you want it to be fun?
2 important questions

1. Have you decided you want it to be fun?
2 important questions

1. Have you *decided* you want it to be *fun*?

2. What are you *doing* to make it more *fun*?
We're in the Business of Delivering Happiness
Create Fun and a Little Weirdness
Weekly Parade
Play like a Kid Day
This is a bus stop in Montreal
DON'T
GROW UP
IT'S
A
TRAP
Play Break

Let's Go Play
“Got Talent”
Pop this!
Theme Music for Meetings

- **Gloria Gaynor** - *I Will Survive*
- **Sylvester Stallone** - *Rocky*
- **The Bee Gees** - *Stayin' Alive*
- **Jaws**
Challenge Balloon

Friday, October 25, 13
Sticky Answers...that you need to know
ACT OUT YOUR LEARNINGS
Surprise!
Cookie Monster
The Celebration Committee
Celebrate yourself!
sometimes you have to be your own hero
Start a giving ritual